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By: Senators Forehand, Brochin, DeGrange, Garagiola, Giannetti, Haines, Jacobs, and Jimeno						
Introduc	ed and read first time: February 6, 2004					
Assigned to: Judicial Proceedings Committee Report: Favorable with amendments						
	ond time: March 23, 2004					
	CHAPTER					
1 AN	ACT concerning					
2	Vehicle Laws - Manufacturers, Distributors, and Factory					
3	Branches - Dealer Claims					
4 FOR	the purpose of prohibiting a failure by a dealer of vehicles to comply with the					
	<u>certain claims</u> from constituting grounds for denial of the claim or reduction of					
	the amount of compensation paid to the dealer if the dealer presents reasonable					
	documentation or other evidence to substantiate the claim under certain					
9	circumstances; prohibiting a manufacturer or its representative from denying a					
10	claim for which a dealer has received preauthorization from the manufacturer					
11	or its representative; altering the amount of time during which a manufacturer					
	or distributor may charge back a certain claim if the claim is shown to be false					
	factory branch, or distributor may charge back a certain claim if the claim is					
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16	a dealer against a manufacturer, distributor, or factory branch.					
17 BY	repealing and reenacting, with amendments,					
	Article - Transportation					
	Section 15-212(c) and 15-212.1					
	Annotated Code of Maryland					
21	(2002 Replacement Volume and 2003 Supplement)					
22	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF					

23 MARYLAND, That the Laws of Maryland read as follows:

34 THE CLAIM.

1 **Article - Transportation** 2 15-212. 3 (c) The following factors, as they exist in the city or community in which (1) 4 the dealer is doing business, shall be included among those considered in determining 5 under subsection (b)(3) of this section whether a dealer has been reasonably 6 compensated: 7 (i) The compensation being paid by other licensees to their dealers: 8 (ii) The prevailing wage rate being paid by these dealers; and 9 (iii) The prevailing labor rate being charged by these dealers. 10 (2) Notwithstanding paragraph (1) of this subsection and except as 11 provided in paragraph (3) of this subsection, a licensee may not compensate its 12 dealers for work performed under any warranty under subsection (b)(3)(ii) of this 13 section in an amount that is less than the average amount charged by the dealer to 14 retail customers for nonwarranty work of like kind during the preceding 12 months as 15 long as this amount is reasonable. 16 The provisions of paragraph (2) of this subsection do not apply to 17 travel trailers or parts of systems, fixtures, appliances, furnishings, accessories, and 18 features of motor homes that are not manufactured by the manufacturer of the motor home as a part of the unit. 20 (4) A claim filed under this section by a dealer with a manufacturer (i) 21 or distributor shall be: 22 1. In the manner and form prescribed by the manufacturer 23 or distributor; and 24 2. Approved or disapproved within 30 days of receipt. 25 A claim not approved or disapproved within 30 days of receipt (ii) 26 shall be deemed approved. 27 Payment of or credit issued on a claim filed under this section (iii) 28 shall be made within 30 days of approval. A DEALER'S FAILURE TO COMPLY WITH THE SPECIFIC 29 30 REOUIREMENTS OF THE MANUFACTURER OR DISTRIBUTOR FOR PROCESSING A 31 CLAIM MAY NOT CONSTITUTE GROUNDS FOR DENIAL OF THE CLAIM OR REDUCTION 32 OF THE AMOUNT OF COMPENSATION PAID TO THE DEALER IF THE DEALER 33 PRESENTS REASONABLE DOCUMENTATION OR OTHER EVIDENCE TO SUBSTANTIATE

SENATE BILL 613

	CLAIM FOR WHICH MANUFACTURER (FACTURER OR ITS REPRESENTATIVE MAY NOT DENY RECEIVED PREAUTHORIZATION FROM THE VTATIVE.		
6	[(5)] (6) (i) If a claim filed under this section is shown by the manufacturer or distributor to be false or unsubstantiated, the manufacturer or distributor may charge back the claim within [1 year] 180 DAYS 6 MONTHS from the date the claim was paid or credit issued.					
8 9	distributor to:	(ii)	This parag	graph does not limit the right of a manufacturer or		
10			1.	Conduct an audit of any claim filed under this section; or		
11			2.	Charge back for any claim that is proven to be fraudulent.		
12 13	generally accepted ac	(iii) ecounting		under this paragraph shall be conducted according to .		
14	15-212.1.					
17	(a) Upon the filing of a claim, a manufacturer, factory branch, or distributor shall compensate a dealer for any incentive or reimbursement program sponsored by the manufacturer, factory branch, or distributor, under the terms of which the dealer is eligible for compensation.					
19	(b) (1)	A claim	filed unde	r this section shall be:		
20 21	branch, or distributor	(i) ; and	In the mai	nner and form prescribed by the manufacturer, factory		
22		(ii)	Approved	or disapproved within 30 days of receipt.		
23 24	(2) be deemed approved.	A claim	not approv	yed or disapproved within 30 days of receipt shall		
25 26	(3) days of approval.	Paymen	of a claim	n filed under this section shall be made within 30		
29 30	(c) (1) If a claim filed under this section is shown by the manufacturer, factory branch, or distributor to be false or unsubstantiated, the manufacturer, factory branch, or distributor may charge back the claim within [24 months] 60 DAYS 6 MONTHS from the date the claim was paid or credit issued THE END OF THE INCENTIVE OR REIMBURSEMENT PROGRAM.					
32 33	(2) branch, or distributor		agraph doe	es not limit the right of a manufacturer, factory		
34		(i)	Conduct a	an audit of any claim filed under this section; or		
35		(ii)	Charge ba	ack for any claim that is proven to be fraudulent.		

- 1 (3) An audit under this paragraph shall be conducted according to 2 generally accepted accounting principles.
- 3 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 4 October 1, 2004.